



United Nations Environment Programme

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PROGRAMME DES NATIONS UNIES POUR L'ENVIRONNEMENT • PROGRAMA DE LAS NACIONES UNIDAS PARA EL MEDIO AMBIENTE

ПРОГРАММА ОРГАНИЗАЦИИ ОБЪЕДИНЕННЫХ НАЦИЙ ПО ОКРУЖАЮЩЕЙ СРЕДЕ

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To Whom It May Concern

I, the undersigned, Frits Schlingemann, Director of the United Nations Environment Programme's Regional Office for Europe (UNEP/ROE), certify that Ms. Gabriele BITTER served a three months period of internship with our office in Geneva, from 16 November 1998 to 16 February 1999.

Ms. Bitter worked mainly with the officers responsible for developing UNEP/ROE's internal information collection and retrieval system - the Intranet. She initiated the idea of having a standard format for UNEP country files and devoted her time on developing this format for all regional offices. In this regard, she presented a database proposal, and designed an electronic version of a "country files" database, which she submitted to ROE together with a User's Manual. Her proposal was submitted, for comments and consideration, to UNEP Headquarters and other regional offices. Furthermore, Ms. Bitter researched and updated information in a selection of country files. She also made a list of interesting Internet sites that would be useful in updating the files.

In the course of her work, Ms. Bitter demonstrated a great ability to integrate easily in a team and work well with colleagues. She enthusiastically participated in discussion groups to exchange views on the progress of her work and demonstrated the ability to take initiative and work independently.

As Director and Regional Representative of UNEP's Regional Office for Europe, I attest that Ms. Bitter did an excellent job and showed herself a quick learner. She is a highly motivated young lady, with a pleasant manner, who made valuable suggestions. Apart from her work, we learned to know Ms. Bitter as a sociable, sympathetic colleague.

Considering the quality of her work at this office and her previous work with rural populations in Africa, I would recommend her for any position calling for initiative and requiring little supervision.



Geneva, 11 June 1999